

# NT Friendship & Support Inc



# ANNUAL REPORT 2019

*When ever Anyone says you cant, determination says YES you can!*



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NT Friendship & Support Inc.  
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# CHAIRPERSONS REPORT

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The NT Friendship seeds continue to grow and flourish under the leadership and vision of the executive team, Stephanie Ransome, Tricia Kelly and Lucy Markoff. We have expanded into supported employment services and have a new team in Alice Springs. The past year has been exciting and busy.

EqualiTEA Cafe in Katherine is growing in popularity and has become a hub of activity, with lots of return customers, catering and a wait list of people with disability, students young people and community members keen to work. Funky Fronds is a little gardening initiative of EqualiTEA and is growing nicely (pun intended).

In Alice Springs we outgrew our temporary office and moved into a bigger, more permanent space with a bigger team. The Central team is expanding rapidly and we expect that both supported employment and our NDIS participant base will continue to grow, challenge and excite us.

Recruitment and retention of qualified and specialist staff can be a frustrating and expensive process, the Management Committee (Board) and Executive Team strive to be innovative and lead the drive for NTFS to become and remain an employer of choice, with a vision of having people choose us and the NT as their first preference.

Like many organisations and industries facing rapid growth and change, we face the challenges of balancing the risk of becoming too big, too fast. This stems from the motivation and desire to step up to support the many needs and gaps in the sector we operate in. It is tempting but with this desire comes risk and road blocks so with this in mind the NTFS Board and Leadership Team are excited about a year ahead of stability and consolidation. We strive to continue a high standard of professional, quality, client centred delivery of the programs currently in our organisation.

We are very lucky though to have some wonderful, dedicated and loyal team members for which we are so very grateful. You are truly amazing and you are positively changing lives.

To the members of the Management Committee (Board) thank you for your commitment, energy, wisdom and sense of humour.

Stephanie, Tricia and Lucy we salute you. You are valued more than you know. Thank you.

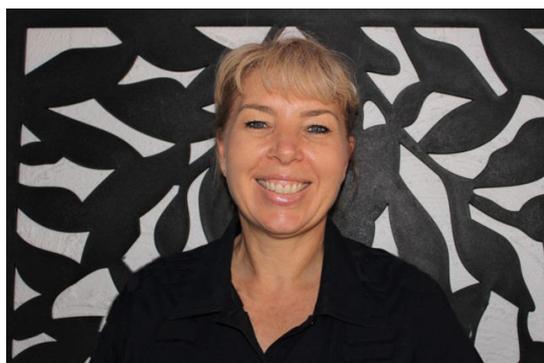
To the NTFS and EqualiTEA team - the quiet, loud, funny, quirky, dedicated, loyal, wise, diverse, innovative, compassionate and little bit crazy family - thank you for all that you do.

You should be immensely proud of what you do, and of the positive difference you make for so many, thank you. NTFS are here to stay and we are positively changing lives, one child, one senior, one differently-abled person, one cappuccino, and one funky frond at a time.

***Daniela Ford - Chairperson***

## **Management Committee**

<b>Chairperson</b>	Daniella Ford
<b>Treasurer/Vice– Chair</b>	Jo Gamble
<b>Secretary</b>	Jackie Usher
<b>Public Officer</b>	Kelly McGregor
<b>Committee Member</b>	Rhiannon Crispe



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# CHIEF EXECUTIVE OFFICERS REPORT

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The past 12 months has seen a further growth period for the organisation into disability training, employment and activities (TEA). We were delighted to open our Social Enterprise - EqualITEA café in Katherine during November 2018. We have been able to deliver supported appropriate TEA opportunities for people with disability and disadvantaged youth. The Café could not trade without the fantastic support of the local community who come in for a great coffee, fresh food and the best service and smiles in town.



The launch of Equalitea café on International Day for People with Disabilities on 3<sup>rd</sup> December 2018 was attended by local community members and staff. The drive of our Community Engagement Executive Manager Tricia Kelly who has never faltered in her passion for the Café has seen a very successful opening year.

Our pilot program for Alice Spring in 2017 has now grown and we were delighted to have moved into our forever home. The team in Alice Springs continues to diligently work to build on the organisations reputation and have now placed NTFS as a top service provider in the central desert. This has been possible under the drive and determination of our NDIS Executive Manager Lucy Markoff.

Support services for our community can only be made possible by the grass root staff of the organisation. We have a wonderful team of dedicated individuals who go above and beyond in their passion for their roles and the support of people locally. The corporate services team who are the corner stone of the organisation have had to work tremendously hard to change processes in response to the changing Community Sector.

Foster and Kinship Carers continue to provide home environments for local children in our care. Opening their hearts and homes to children when they need it the most is such a precious gift. We continue to work at a local level committing to ***“local decisions made by local people about local children”*** and ensuring the voice of local Aboriginal people are heard in the placement of children in care. We have developed strong working partnerships locally and will continue to build on these to ensure all children in care have cultural connection as a highest priority. To our Volunteers, your support for our organisation, our clients and our community is very humbling. Thank you for the value you bring to NT Friendship & Support.

The hard-working Management Committee (Board) - thank you for the solid support on your Governance of our Organisation, for your passion, drive and your vision. There has been so much work you have all done in developing our Strategic Plan which has such vision for our future. On a personal level to you all I thank you for your guidance, knowledge and ever present support.

To my two Executive Managers Tricia Kelly and Lucy Markoff, you inspire me daily and never waiver in your stewardship and commitment . Thank you to everyone – I am honoured and humbled to work alongside such a passionate committed group of people.

***Stephanie Ransome - Chief Executive Officer***

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# HR OVERVIEW

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## NT Friendship & Support Team

Chief Executive Officer	Stephanie Ransome
CE Executive Manager	Tricia Kelly
NDIS Executive Manager	Lucy Markoff
Executive Assistant	Karen Buss
Finance Officer	Hiruni Manawadu
COS Team Leader	Ramla Hashi
COS	Sarah Botto
COS	Gita Diss
Speech Pathologist	Sarah McBride
Occupational Therapist	Clare Tilley
CE Coordinator	Jade Peckham
CE Assistants	Amy Oakley
CE Assistant	Fiona Manfong
EEA Team Leader	Kathrine Walker
EEA	Bernie Fernandez ,
Kim Scott ,Emma Crowhurst, Veronica Fujo	
Trainee Admin Assistants	Jay Chulung-Fulton
	Mikayla Lockyear
School Based Admin Trainees	Katlyn Craig
	Declan McElhone

## EqualiTEA Team

Equalitea Café Supervisor	Camilla Keating
Barista	Elizabeth McCullam
Kitchen Hand	Juanita Williams
Kitchen Hand	Briony Festing
Front Counter	Anthony Smith
	Jemma Wilkins
	Ketina Moreen
Supported work experience	Harmond Yates
	Michael Miller
	Connor McBean
Work Experience	Kirri Price
	Hayden Besic
	William Rachor
	Max Patrick
	Tasha Paddy

## NT Friendship & Support Carers

Ana Egan & John Edwards
Davina & Trevor Griffiths
Natalie Sarny
Kristy & Ryan Gorman
Anna Geary & Sean Pfennig
Candice & Reece Fenoglio
Rebecca & Scott Clancy
Jan Mott
Kylie Lake
Andrea Gorman & Adrian Bernard
Katie & Andrew Payne
Kelly McGregor
Jayne Rachor
Nicolle & Jeremy Gadd
Zoe & Damien O'Brien
Melinda & Ben Stuart
Sarah Woods & Shawn Goody
Jodie & Kevin Fisher

## NT Friendship & Support Volunteers

Shirley Ashworth
Graham Hunter
Frank Ransome
Rebecca Clancy

## Staff Training

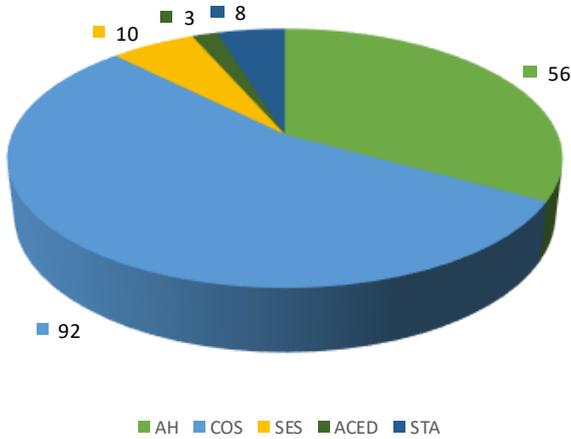
We have invested \$35, 607 in staff training across the Organisation.

The range of training has been vast, from safe food handling for the café, through to team building, understanding abuse and neglect, leadership and management education, human rights, cultural orientation, executive ready, strategic planning, advanced excel, taxation, induction & orientation and first aid/CPR

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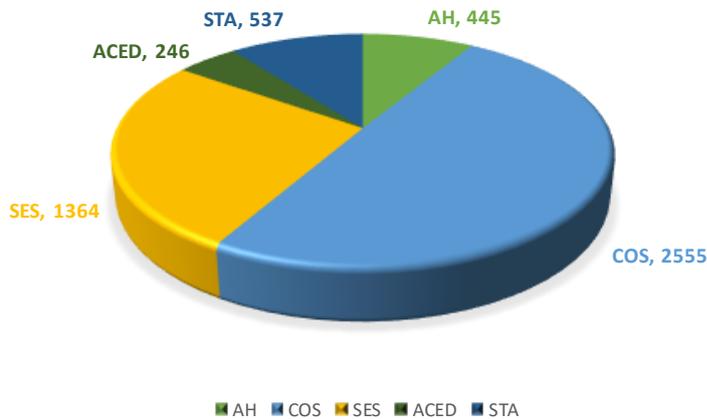
# NDIS OVERVIEW

## NUMBER OF PARTICIPANTS



We have continued to grow our services under the ever changing world of individualised services and the National Disability Insurance Scheme (NDIS). Individual participants have their own goals and funding which is then over seen by The National Disability Insurance Agency (NDIA)

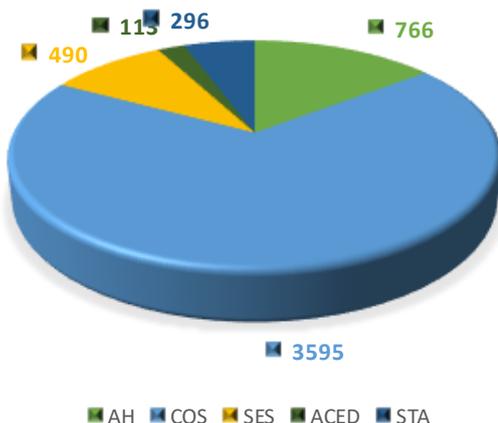
## DELIVERED HOURS



Our services over the past 12 months July 2018 to June 2019 is summarised in the adjacent charts.

As the NDIS continues to grow and more people gain access to individualised funding we will see service provision grow

## NUMBER OF INTERACTIONS



Across both sites of Katherine and Alice Springs we had 169 individuals register with us and we were able to provide 5147 hours of supports for our NDIS participants. This also equated to 5260 separate individual interactions.

The social return on our NDIS investment mean 169 people were able to exercise their right to choice and control.

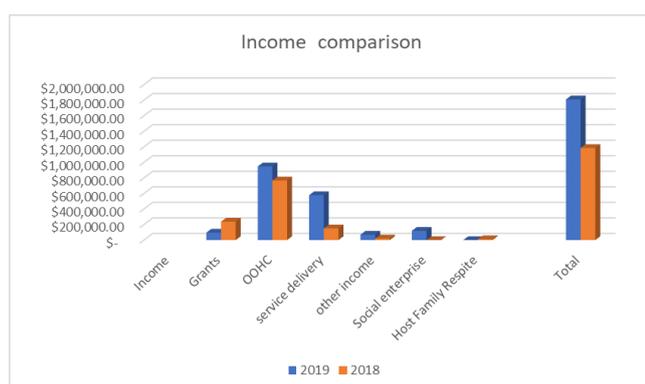
# TREASURER REPORT

## Statement of Comprehensive Income

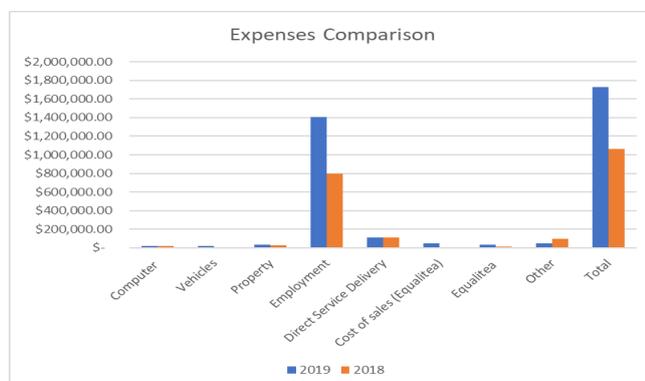
NT Friendship & Support Incorporated reported a net surplus of \$38,690

The organisation had an increase in total income of \$574,761 from the previous financial year to \$1,775,9184

The organisations expenses grew by 38.41% in line with growth of service delivery increasing employment expenses. This continues to be the greatest expense to the organisation, and is summarised in the below charts



Income	2019	2018
Grants	\$ 95,980.00	\$ 236,630.00
OOHC	\$ 947,144.00	\$ 766,742.00
service delivery	\$ 577,507.00	\$ 150,297.00
other income	\$ 69,670.00	\$ 20,103.00
Social enterprise	\$ 119,456.00	\$ -
Host Family Respite	\$ -	\$ 10,649.00
<b>Total</b>	<b>\$ 1,809,757.00</b>	<b>\$ 1,184,421.00</b>

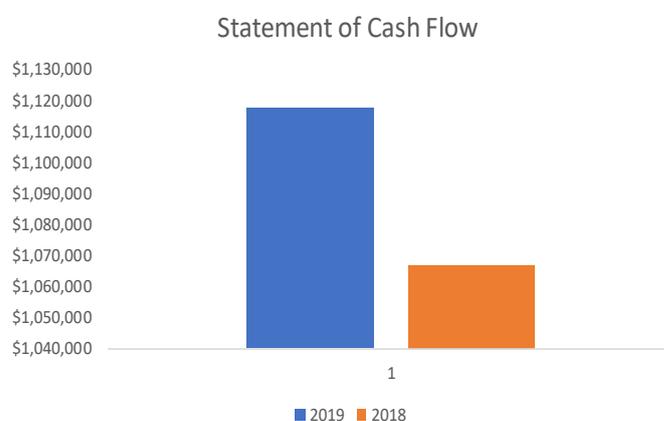
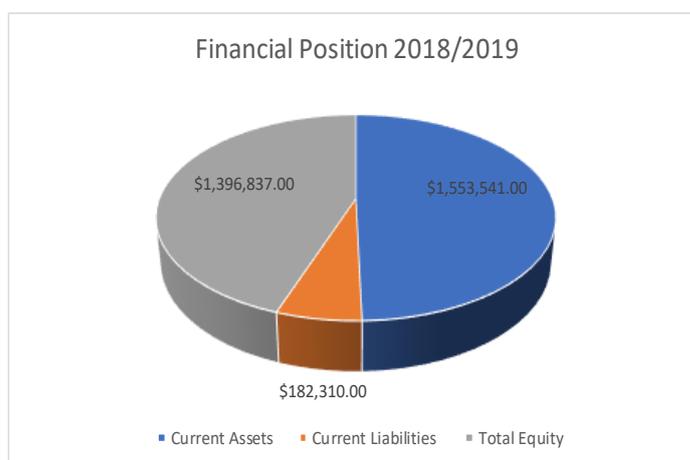


Expenses	2019	2018
Computer	\$ 19,466.00	\$ 17,561.00
Vehicles	\$ 21,578.00	\$ 2,482.00
Property	\$ 34,963.00	\$ 23,420.00
Employment	\$ 1,404,588.00	\$ 794,715.00
Direct Service Delivery	\$ 113,310.00	\$ 113,900.00
Cost of sales (Equalitea)	\$ 50,573.00	\$ -
Equalitea	\$ 37,007.00	\$ 14,259.00
Other	\$ 46,990.00	\$ 98,222.00
<b>Total</b>	<b>\$ 1,728,475.00</b>	<b>\$ 1,064,559.00</b>

# STATEMENT OF FINANCIAL POSITION

## Statement of Financial position

Current Assets	\$1,553,541
Current Liabilities	\$ 182,310
Total Equity	\$1,396,837



## Statement of Cash Flow

Cash held has increased by \$51,594 from \$1,066,972 in 2018 to \$1,117,666 in 2019

NT Friendship & Support Inc are solvent and in a strong trading position for the next financial year.

***Jo Gamble— Treasurer***

For a full set of audited Financial statements please go to:

[WWW.ACNC.gov.au](http://WWW.ACNC.gov.au) or request via email to [Accounts@ntfriendsip.org.au](mailto:Accounts@ntfriendsip.org.au)

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# FUNDING BODIES AND PARTNERS

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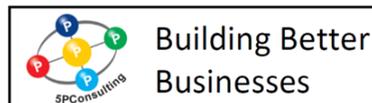
NT Friendship & Support Inc encompassing EqualITEA—Training Employment and Activities would like to acknowledge and thank the following supporters of our organisation. Without their support we would not be able to provide the services which we deliver to the greater Communities of Katherine and Alice Springs—without this support Equalitea would not be able to deliver much needed employment services

## Funders

Territory Families, Department of Health (Commonwealth Home Support Program), National Disability Insurance Agency, Territory Housing

## Grants

Stronger Communities, NTG, Foundation for Rural & Regional Renewal (FRRR), Katherine Motor Vehicle Enthusiast Club (KVEC)



## Industry Partners

Katherine Cinema 3, JenpeSuper Pty Ltd, TBM Airconditioning, J & JL Refridgeration,5P Consulting, Colemans Printing; Cleanaway, Katherine Sheetmetal Pty Ltd

## Partnerships

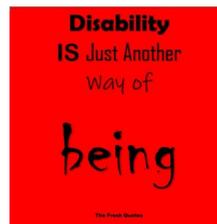
Katherine High School, Katherine Clontarf Academy, Katherine Region Stolen Generation AC, Crest NT, GTNT, Dingo Cockatoo

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# LOOKING FORWARD TO 2020

NT Friendship & Support Inc continues to develop its relevance within our Communities. EqualITEA services will commence in Alice Springs in 2019/2020 ensuring that Centralians have access to quality appropriate Training, Employment and Activities.

The organisation has been working closely with Non Government Organisations in the development of local employment. To compliment this we will continue to deliver our Disability Awareness training ensuring that local business and prospective employers are given information and understand the importance of disability employment and how this will not only benefit their business, but the Community as a whole—working towards full inclusion.



## NT Friendship & Support Inc.

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NDIS



Out of Home  
Care



Volunteering



Senior  
Support



Training &  
Employment